

TERMS & CONDITIONS

1. Services

ClearWay Exterior Care provides residential exterior services including window cleaning, gutter cleaning, screen cleaning, and approved add-on services. Only services listed in the approved estimate or booking confirmation are included.

2. Pre-Existing Conditions

ClearWay Exterior Care is not responsible for damage resulting from pre-existing conditions, including but not limited to:

- Cracked or broken glass
 - Failed window seals
 - Oxidized or degraded frames
 - Loose, brittle, or damaged screens
 - Deteriorated trim, siding, or gutter components
 - Damage caused by prior improper cleaning, installation, or maintenance
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3. Debris & Restoration

Standard window cleaning does not include removal of heavy debris such as paint, concrete, hard water staining, construction residue, or adhesive materials.

Debris removal and restoration services are quoted separately, require advance approval, and results may vary depending on surface condition.

4. Access & Safety

Clients agree to provide safe access to all work areas, including clear space around windows, gutters, and ladders. ClearWay Exterior Care reserves the right to refuse or stop work if unsafe conditions exist.

5. Scheduling & Weather

Service dates may be rescheduled due to weather, unsafe conditions, or unforeseen circumstances. Clients will be notified promptly of any changes.

6. Payment

Payment is due upon completion of service unless otherwise agreed in writing. Late or non-payment may result in service refusal for future bookings.

7. Acceptance

Approval of an estimate, booking confirmation, or allowing work to proceed constitutes acceptance of these Terms & Conditions.